

## PGP Consultant

As a member of the Versos team we strive to become our clients' trusted advisor, a position that enables us to fully understand our client's needs and empower them to achieve their business and security objectives.

To perform this job successfully, you must be able to provide extremely high quality work products and client support, while also working with the Versos team on sales activities and internal corporate projects. Primary responsibilities will be in support of technical consultants, deployment and on-going support of our clients' data security solutions utilizing Symantec™ PGP™.

### Job Description:

- Provide onsite Symantec™ PGP™ technical service and support to a Large Enterprise customer base.
- Provide guidance, recommendations, best practices, etc. for PGP™ operations, stabilize and optimize PGP™ system performance, including rules and reports, assist with PGP™ upgrades, installs and configuration.
- Liaise with Symantec Support, Engineering, Product Management, and other areas within Symantec on behalf of the customer.
- Provide single point of contact and hands-on escalation and remediation for critical issues.
- Respond rapidly to unplanned events, including afterhours for Severity 1 issues.
- Proactively communicate relevant technical information and alerts on known issues, hot fixes, new releases, etc.
- Provide regular status reports for critical incidents, projects and proactive services.
- Communicate professionally and effectively at all organizational levels as well as externally with the customer.
- Excellent communicator, excellent technical writing, design consultation and knowledge transfer as well as presentation skills.
- Highly motivated with the ability to work with limited supervision in a highly competitive environment.

- Consult with clients to identify requirements for security engagements.
- Associate technical security controls with security programs, policies and frameworks.
- Excellent problem solving and troubleshooting skill.

**Qualifications and Experience:**

- Bachelor of Technology, Bachelor of Computer Engineering or Bachelor of Computer Science.
- Minimum of 1-3 years administering, supporting or consulting on Symantec™ PGP™ or competitive encryption software products in an enterprise customer environment is required.
- Experience working with Microsoft Active Directory® and Messaging technologies such as Microsoft Exchange Server and Lotus Domino Server® is required, Linux® and security products is a plus.
- Deep understanding and knowledge of security practices and best practices.
- Symantec STS certificate (PGP) is a plus.

Interested applicants should send their resumes with references to [careers@versos.com.sa](mailto:careers@versos.com.sa) with the subject of PGP Consultant Position